



## Why we warn against purchasing medications online

We want you to be aware of some facts relating to internet pharmacies or retail outlets that sell heartworm and flea preventives such as Heartgard, Trifexis, Sentinel, Comfortis or Frontline. Our purpose is to protect you, our client and to help you make an informed decision.

Internet pharmacies and any other retail outlets that sell prescription veterinary products receive their products from divergent sources and not directly from the company that makes or distributes the product. These resellers must rely on purchasing products from **unethical** sources. They are not allowed to buy directly from the manufacturing company.

There have been reports of counterfeit product placed in copied packaging or even expired product in a new package. When you purchase heartworm medication from an Internet Pharmacy or retail outlet, the pharmaceutical company who makes the product **WILL NOT** guarantee the product sold in that manner. For example, should your dog test positive for heartworms while taking Heartgard Plus, for example, Merial, the maker will pay to have your dog treated only if product is purchased from your veterinarian. We can monitor and advise you more effectively on the use of parasite products if purchased from us. Plus, we are your trusted source.

Generally, Guignard Animal Clinic pricing for flea and heartworm preventives are competitive to internet pricing. Also keep in mind that we are able to offer rebates and extra doses with your purchase from us that internet pharmacies cannot. This makes our cost to you less than the cost at the internet pharmacy.

If your main concern is having the product shipped to your door, consider visiting our new website and placing an order request for your pets medications. A staff member will contact you within 24 hours to complete the transaction and ship your meds straight to your door. Shipping is free with any order over \$30.

Simply visit [www.GuignardAnimalClinic.com](http://www.GuignardAnimalClinic.com), then click on the Online Ordering Link and submit the form. It's that simple. We appreciate your desire to properly care for your pet(s) and we thank you for your patronage.

Guignard Animal Clinic Staff